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**QUESTION 53** Which method is the fastest way to recover a software version that supports a USB flash port on a Cisco device?

- A. **tftp** command
- B. **xmodem transfer** command
- C. **copy** command with USB memory
- D. **copy tftp flash:** command

**Correct Answer: C**

**Section: Service-related Knowledge**

**QUESTION 54** Which command initiates the transfer of a Cisco IOS image over IP from ROMMON?

- A. **Xmodem**
- B. **copy tftp: flash:**
- C. **copy flash: tftp:**
- D. **tftpdnld**

**Correct Answer: D**

**Section: Service-related Knowledge**

**QUESTION 55** What does Cisco use for Return Materials Authorization tracking of field-replaceable parts?

- A. product number
- B. serial number
- C. RMA number
- D. FRU number

**Correct Answer: C**

**Section: Service-related Knowledge**

#### **QUESTION 56**

Which set of steps best describes how to assign a static IP address to the Ethernet port on a computer?

- A. From the Network and Sharing Center, click **Internet Protocol (TCP/IP)**, and follow the New Connection Wizard instructions.
- B. From the Network and Sharing Center, click **Change adapter**, then double-click a local area connection. Select **Internet Protocol (TCP/IP) > Properties > Use the Following Address**, and then configure the IP information.
- C. Click **Start**. Enter **cmd** and click **OK**. Enter the IP address **XXX.XXX.XXX.XXX**.
- D. From the Network and Sharing Center, double-click Local Area Connection. Select **Properties > iPass Protocol (IEEE 802.1x) > Properties > Static IP**.

**Correct Answer: B**

**Section: Service-related Knowledge**

**QUESTION 57**

Which router port is used for dial-in access to the router for CLI management purposes and does not usually pass normal network traffic?

- A. Fast Ethernet
- B. channelized serial
- C. AUX
- D. Gigabit Ethernet

**Correct Answer: C**

**Section: Service-related Knowledge**

**QUESTION 58** ESD is the sudden and momentary electric current that flows between two objects at different electrical potentials, caused by direct contact or induced by an electrostatic field. Which three tools are used to avoid ESD? (Choose three.)

- A. negative static bag
- B. antistatic mat
- C. ESD wrist strap
- D. negative static mat
- E. antistatic bag
- F. latex gloves

**Correct Answer: BCE**

**Section: Service-related Knowledge**

**QUESTION 59** Which type of port is used to connect a laptop to an Ethernet port on a Cisco router?

- A. rollover
- B. fiber
- C. straight-through
- D. crossover

**Correct Answer: C**

**Section: Service-related Knowledge**

**QUESTION 60** Which Xmodem option is used to enhance error checking of an image that is copied to flash memory?

- A. -e
- B. -r
- C. -c
- D. -x

**Correct Answer: C**

**Section: Service-related Knowledge**

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