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**IBM**

# C1000-116

*IBM Certified Developer - Business Automation Workflow  
V20.0.0.2 using Workflow Center (Code: C0010500)*

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## Question: 1

Which statement accurately describes workflow development in IBM Business Automation Workflow?

Available Choices (select one choice)

- A. Workflow processes can only be created using graphical modeling tools.
- B. Workflow processes are developed using a combination of graphical modeling tools and JavaScript code.
- C. Workflow processes are primarily developed using Java programming language.
- D. Workflow processes are developed using IBM Process Designer only.

Answer: B

Explanation: Workflow development in IBM Business Automation Workflow involves a combination of graphical modeling tools and JavaScript code. The graphical modeling tools provide a visual interface for designing and defining the flow of the workflow processes. However, JavaScript code can be used to extend the functionality and implement custom logic within the workflow processes. This combination allows for flexibility and customization in the development of workflow processes.

## Question: 2

What is the purpose of User Interface (UI) development in IBM Business Automation Workflow?

Available Choices (select the correct choice)

- A. To design and create visually appealing user interfaces for end users.
- B. To define the logic and behavior of workflow processes.
- C. To integrate external systems and services into the workflow.
- D. To monitor and track the performance of workflows in real-time.

**Answer: A**

**Explanation:** The purpose of User Interface (UI) development in IBM Business Automation Workflow is to design and create visually appealing user interfaces for end users. UI development involves creating forms, screens, and interfaces that allow users to interact with and participate in the workflow processes. It focuses on providing an intuitive and user-friendly experience for the users involved in the workflows.

**Question: 3**

Which statement accurately describes the role of coaches in IBM Business Automation Workflow?

Available Choices (select one choice)

- A. Coaches are used exclusively for user interface design and development.
- B. Coaches are responsible for managing the workflow execution and control flow.
- C. Coaches are used to define the layout and appearance of the user interface.
- D. Coaches serve as containers for organizing and displaying coach views.

**Answer: D**

**Explanation:** In IBM Business Automation Workflow, coaches serve as containers for organizing and displaying coach views. Coaches define the layout and appearance of the user interface components within the workflow processes. They provide a structured approach to organizing user interface elements and facilitate the presentation of information and user interaction.

**Question: 4**

Which statement accurately describes deployment and governance in IBM Business Automation Workflow?

Available Choices (select one choice)

- A. There is no concept of deployment and governance in IBM Business Automation Workflow.
- B. Deployment and governance are manual processes that require manual intervention for each workflow process.
- C. IBM Business Automation Workflow provides automated deployment and governance mechanisms.
- D. Deployment and governance in IBM Business Automation Workflow rely on external tools and systems.

Answer: C

Explanation: IBM Business Automation Workflow provides automated deployment and governance mechanisms. It offers tools and features that facilitate the deployment of workflow processes to different environments, such as development, testing, and production. Governance controls, such as access control, permissions, and versioning, are built into the platform to ensure proper management and control of the workflow processes throughout their lifecycle.

### Question: 5

Which is a recommended approach for managing large business objects in IBM Business Automation Workflow?

Available Choices (select all choices that are correct)

- A. Split large business objects into smaller, more manageable objects.
- B. Store large business objects in external databases instead of within the workflow processes.
- C. Avoid using large business objects altogether and rely on smaller data

structures.

D. Implement pagination and lazy loading techniques for large business objects.

Answer: A, D

Explanation: It is recommended to split large business objects into smaller, more manageable objects. Breaking down large business objects into smaller components improves performance and simplifies maintenance. Additionally, implementing pagination and lazy loading techniques allows for efficient retrieval and processing of large business objects, reducing memory consumption and improving overall system performance.

### Question: 6

Which statement is true about service development in IBM Business Automation Workflow?

Available Choices (select one choice)

A. Service development is not supported in IBM Business Automation Workflow.

B. Service development is limited to using predefined services provided by IBM.

C. Service development involves the creation of custom services using Java programming language.

D. Service development can be done using a variety of technologies, including RESTful APIs and SOAP services.

Answer: D

Explanation: Service development in IBM Business Automation Workflow supports the creation of custom services using a variety of technologies. This includes the use of RESTful APIs and SOAP services to integrate with external systems and provide functionality to the workflow processes. Service



development in IBM Business Automation Workflow allows for flexibility in integrating with external systems and extending the capabilities of the workflow processes.

### **Question: 7**

When developing the user interface in IBM Business Automation Workflow, which statement is true?

Available Choices (select one choice)

- A. The user interface can only be developed using HTML and CSS.
- B. The user interface development is independent of the workflow development.
- C. The user interface development requires Java programming skills.
- D. The user interface can be developed using coach views and coaches.

Answer: D

Explanation: In IBM Business Automation Workflow, the user interface can be developed using coach views and coaches. Coach views provide a way to define reusable user interface components, while coaches are containers for organizing and displaying coach views. The user interface development in IBM Business Automation Workflow leverages coach views and coaches to create interactive and customizable user interfaces for the workflow processes.

### **Question: 8**

Which of the following statements is true about the Workflow Center Development in IBM Business Automation Workflow V20.0.0.2?

Available Choices (select one choice)

- A. Workflow Center Development is a tool used for designing and executing complex business processes.

B. Workflow Center Development is a graphical user interface used for managing and monitoring workflows.

C. Workflow Center Development is a component responsible for managing user roles and permissions.

D. Workflow Center Development is a deployment environment for IBM Business Automation Workflow.

Answer: B

Explanation: The correct answer is B. Workflow Center Development is a graphical user interface (GUI) used for managing and monitoring workflows in IBM Business Automation Workflow V20.0.0.2. It provides a visual environment where users can design, configure, and execute complex business processes. Option A is incorrect because Workflow Center Development is not primarily used for designing and executing complex business processes, but rather for managing and monitoring workflows. Option C is incorrect because user roles and permissions are managed by the Security component of IBM Business Automation Workflow, not Workflow Center Development. Option D is incorrect because Workflow Center Development is not a deployment environment, but a tool within the broader IBM Business Automation Workflow platform.

### Question: 9

Which of the following components is responsible for defining and managing the workflow processes in IBM Business Automation Workflow V20.0.0.2?

Available Choices (select one choice)

A. Workflow Center Development

B. Process Designer

C. Content Navigator

D. Business Automation Navigator

**Answer: B**

**Explanation:** The correct answer is B. Process Designer is the component responsible for defining and managing the workflow processes in IBM Business Automation Workflow V20.0.0.2. Process Designer is a graphical tool that enables users to design, model, and configure the flow of work within the system. It allows for the creation of custom workflows, including defining tasks, transitions, and business rules. Option A, Workflow Center Development, is incorrect because it is primarily used for managing and monitoring workflows, not defining them. Options C and D, Content Navigator and Business Automation Navigator, are incorrect because they are user interfaces used for accessing and interacting with the workflows, but they do not have the capability to define or manage the workflow processes themselves.

### **Question: 10**

Which of the following components are part of the architecture of IBM Business Automation Workflow?

Available Choices (select all choices that are correct)

- A. Process Designer
- B. Workflow Center
- C. Case Designer
- D. Decision Center

**Answer: A, B, C, D**

**Explanation:** The architecture of IBM Business Automation Workflow includes multiple components. These components are:

**Process Designer:** It is used for designing and modeling BPMN workflows.

**Workflow Center:** It provides a centralized platform for managing and



monitoring workflows.

Case Designer: It is used for designing and modeling case management processes.

Decision Center: It is used for managing business rules and decisions in workflows.

### **Question: 11**

Which is a good design practice for Business Automation Workflow?

Available Choices (select all choices that are correct)

- A. Turn off auto tracking whenever possible.
- B. Accessing the product tables using SQL such as "LSW Task" is encouraged within the Process App since it performs better than the API's.
- C. Business objects bound to a coach can be large as long as the number of elements on the coach stay below 40 fields.
- D. Since the process variables are not frequently updated, it is fine to have large business objects on the Process variables level.

Answer: B

Explanation: Accessing the product tables using SQL, such as "LSW Task," is discouraged within the Process App. It is recommended to use the provided APIs for accessing the product tables. This ensures proper abstraction and compatibility with future product versions. Accessing tables directly through SQL queries can result in compatibility issues and may not be supported in future versions.

### **Question: 12**

When it comes to error handling, debugging, and troubleshooting in IBM

Business Automation Workflow, which statement is true?

Available Choices (select one choice)

- A. Error handling is not supported in IBM Business Automation Workflow.
- B. Debugging and troubleshooting can only be done using third-party tools.
- C. Error handling, debugging, and troubleshooting are primarily done through log files and monitoring tools provided by IBM.
- D. Error handling, debugging, and troubleshooting are built-in features of the IBM Process Designer.

Answer: C

Explanation: Error handling, debugging, and troubleshooting in IBM Business Automation Workflow are primarily done through log files and monitoring tools provided by IBM. The system generates log files that capture relevant information about errors, warnings, and events occurring during the execution of workflow processes. These log files can be used for debugging and troubleshooting purposes. Additionally, IBM provides monitoring tools that allow administrators to monitor the performance and health of the workflow processes.

### Question: 13

Which statement is true about working with Business Automation Navigator Container?

Available Choices (select all choices that are correct)

- A. Unlike the traditional Navigator, the Container Navigator cannot be connected to a Business Automation Workflow server.
- B. Container-based Business Automation Navigator provides limited security capabilities.
- C. Container-based Business Automation Navigators are packaged by default with the Container-based Business Automation Workflow.

D. Container-based Business Automation Navigators can connect to Business Automation Workflow when using the same LDAP.

Answer: D

Explanation: The correct answer is D. Container-based Business Automation Navigators can connect to Business Automation Workflow when using the same LDAP. The Container-based Business Automation Navigator is designed to work with the Container-based Business Automation Workflow, and it can establish a connection to the workflow server when the LDAP (Lightweight Directory Access Protocol) configuration is the same. This allows users to access and interact with the workflow processes and tasks through the Navigator interface. Options A, B, and C are incorrect because they do not accurately represent the capabilities and behavior of the Container-based Business Automation Navigator.

### Question: 14

In IBM Business Automation Workflow, what is the role of Service Development?

Available Choices (select the correct choice)

- A. To design and create user interfaces for end users.
- B. To define the logic and behavior of workflow processes.
- C. To integrate external systems and services into the workflow.
- D. To monitor and track the performance of workflows in real-time.

Answer: C

Explanation: The role of Service Development in IBM Business Automation Workflow is to integrate external systems and services into the workflow. Service Development involves creating and configuring service components

that interact with external systems, such as databases, web services, or enterprise applications. These services enable the workflow processes to interact with and exchange data with external systems, enhancing the automation capabilities and extending the functionality of the workflows.

### **Question: 15**

Which statement accurately describes document management in IBM Business Automation Workflow?

Available Choices (select one choice)

- A. Document management is not supported in IBM Business Automation Workflow.
- B. Document management is limited to storing and retrieving documents within the workflow processes.
- C. Document management involves advanced features such as versioning, access control, and document lifecycle management.
- D. Document management in IBM Business Automation Workflow requires the use of external document management systems.

Answer: C

Explanation: Document management in IBM Business Automation Workflow involves advanced features such as versioning, access control, and document lifecycle management. It provides capabilities for storing, retrieving, and managing documents within the workflow processes. IBM Business Automation Workflow offers built-in document management functionality, eliminating the need for external document management systems in many cases.

# SAMPLE QUESTIONS



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