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Certified Case Manager (CCM)



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QUESTION: 1

The five components of a nursing case management framework identified by the American Nurses Credentialing Center are:

- A. planning, organizing, coordinating, advocacy, and monitoring
- B. assessment, planning, implementation, evaluation, and interaction
- C. communication, planning, facilitation, advocacy, and monitoring
- D. evaluation, linking, coordination, advocacy, and monitoring

Answer: B

QUESTION: 2

The "Pareto Principle," as related to nursing case management, indicates that:

- A. resource allocation must be multidisciplinary to be cost effective
- B. a systematic and dynamically adaptable framework is required
- C. about 80% of all health resources are used by 20% of the population
- D. no professional discipline owns the practice of case management

Answer: C

QUESTION: 3

Client assessment in case management is best described as:

- A. completion of a thorough physical exam to identify all health issues
- B. interviews of collateral contacts to understand the client better
- C. a thorough client interview to evaluate identified needs
- D. an in-depth evaluation, including interviews and record reviews

Answer: D

QUESTION: 4

Case management systems should be adapted to accommodate all of the following EXCEPT the:

- A. political or cultural views of the case manager
- B. organizational setting in which the services are provided

- C. socioeconomic needs of the population being served
- D. developmental characteristics of the clients being seen

Answer: A

QUESTION: 5

A pediatric theorist who focused on the social environment of children is:

- A. b. f. Skinner
- B. Alfred Adler
- C. Erik Erickson
- D. Jean Piaget

Answer: C



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