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Question: 49

Cloud Kicks (CK) uses SSO (Single Sign-on) for its customer portal. The customer portal is built on the Customer Service template which uses LDS (Lightning Design System) and has public pages that use Lightning Web Components. CK gas also set up the Salesforce Content Delivery Network (CDN) for its domain, which CK is planning to change.
A. Changing the Salesforce CDN overwrites LDS defaults.
B. Changing the Salesforce CDN affects SAML SSO settings for all custom URLs in that domain.
C. Changing the Salesforce CDN impacts the AppExchange packages in the org that use Documents object.
D. Changing the Salesforce CDN impacts definitions of all Lightning Web Components used in public pages.

Answer: B

Question: 50

A consultant recently finished gathering requirements for a Cloud Kicks (CK) project that will launch five new Customer Experience Cloud sites worldwide, all on a brand new Salesforce org. The purpose of these sites is to a generate buzz around new CK models and crowdsource new ideas for the RAD department.

The consultant knows Multiple Books that they need to enable moderation and rate limit rules as part of their planning and must meet the following requirements:

* Each site must have three unique content moderation rules that flag specific keywords.

* Each site must have four unique rate rules that govern posting limits.

* All authenticated users must be able to post on demand. Calculator

What should the consultant consider doing before beginning work on these sites?
A. Ensure that both the notify and freeze actions for all site rate rules are implemented.
B. Notify the stakeholders that the number of content moderation rules, but not rate rules, exceeds the org limit.
C. Notify the stakeholders that the number of rate rules, but not content moderation rules, exceeds the org limit.
D. Notify the stakeholders that the number of both moderation and rate rules exceeds the org limit.

Answer: D

Question: 51

Universal Containers has recently launched a site for its retailers. Retailers are able to collaborate with other retailers around topics; however, retail managers aren’t able to see records owned by their peers and subordinates.

What should be done to resolve the issue?
A. Retail managers need to be put in the executive role in the Role Hierarchy.
B. Retail managers need to be given Super User access.
C. A Sharing Rule needs to be created.
D. A Sharing Set needs to be created.

Answer: B

Question: 52

Which step does the system administrator have to take to create a partner user?
A. Create a partner queue, and add users to it.
B. Select Enable Partner User from the Contact Detail page.
C. Assign the Gold Partner permission to the user.
D. Add the user to the All Partner Portal Users public group.

Answer: B

Question: 53

Which component can be embedded into an Experience Cloud site to start conversations with customers using the channels they prefer?
A. Channel Menu
B. Chat
C. Service Your Way
D. Service Console

Answer: A

Question: 54

Northern Trail Outfitters wants to add a background image to a record list of products in its digital experience.

How should an administrator accomplish this?
A. Use an HTML component
B. Create CMS items.
C. Use a Flexible page layout.
D. Build a custom Lightning component.

Answer: C

Question: 55

Universal Containers (UC) has a customer portal so that customers can manage their shipping. UC has several sharing rules in place and leverages the External Account Hierarchy to assist with data access. One of UC's large customers, Cloud Kicks, has recently acquired Northern Trail Outfitters. Sales wants to merge these two accounts, but they are getting an error.

What could be the cause of the error?
A. Accounts with active Experience Cloud users cannot be merged with another account.
B. The user trying to merge the accounts does not have the Merge Portal Roles permission.
C. The user trying to merge the accounts does not have the System Administrator profile.
D. Accounts used in an External Account Hierarchy cannot be merged with another account.

Answer: D

Question: 56

DreamHouse Realty (DR) has active participation of home owners and prospective buyers in its Experience Cloud site that uses Chatter. Recently, DR observed a significant number of comments being marked as spam. OR's Salesforce and Security teams did further analysis and identified the posts made by the spammers.

OR's Management team has decided to remove all the spammers' posts and comments from the Experience Cloud site.

What should the Experience Cloud consultant recommend to remove them?
A. Utilize the Insights reports by creating and using a custom action to remove all the spammers' posts and comments.
B. Submit a high-priority case with Salesforce Support to remove all of the spammers' posts and comments. The site will be under maintenance state until resolution.
C. Experience Cloud site managers, moderators, and admms work together to remove all the spammers' posts and comments manually.
D. Enable Experience Cloud Einstein features to remove all the spammers" posts and comments as a background action.

Answer: A

Question: 57

Ursa Major Solar (UMS) has a discussion thread on its Experience Cloud site for customers to provide feedback on the company's latest product release. To help ensure new members understand what the discussion thread is meant for and to monitor their first posts, UMS would like to approve the first post of any new member who has joined within 7 days or less.

What is needed to configure this?
A. Create a moderation rule with the appropriate content criteria.
B. Create a Community moderator with Delete permissions.
C. Create a Community moderator with Approval permissions.
D. Create a moderation rule with the appropriate member criteria.

Answer: D

Question: 58

Cloud Kicks (CK) has a Partner Community with an External Account hierarch. The Number of Partner Roles is set to two with the roles defined as Partner Manager and partner user.

If CK has a Partner user at a child account that creates a case, who will have access?
A. The Partner user who created the case those in the Partner Manager role above them, and those in the Partner manager role in the Partner account
B. The Partner user who created the case, their peers in the Partner user role, those in the Partner manager role above them, those in the Partner user role in the partner account, and those in the partner Manager role in the parent account.
C. The partner user who created the case, their peers in the partner user role, those in the partner Manager role above them, and those in the Partner Manager role in the parent account.
D. The partner User who created the case, those in the partner Manger role above them, those in the Partner user role in the parent account, and those in the partner manager role in the parent account.

Answer: B

Question: 59

What are three goals Ursa Major Solar can accomplish with experience Cloud moderation functionality? Choose 3 answers
A. Allow members to remove other member from the Experience site if desired.
B. Track Flagging and moderation activity within the Experience site.
C. Allow members to flag posts comments files, and messages that are inappropriate or spam.
D. Designer specific users as moderators so that they can closely monitor the size.
E. Give members Audience Targeting permissions within the Experience site.

Answer: B,C,D

Question: 60

Cloud Kicks (CK) is using audience targeting to display pages and components to certain users based on their assigned audience. The New York City account contain multiple departments; all of which belong to that account. One of the page virtualization of the Home page of CK's Experience Cloud site a assigned to the New York City audience. CK also has a Rich Content Editor component within this Home page that is assigned inly to the Legal Department audience.

Who will be able to see the Rich Content Editor component?
A. New York City audience members with the Legal Department sharing set
B. Members that are part of both the New York City audience and the Legal Department audience
C. All Cloud Kicks Experience Cloud site members
D. All New York City audience members.

Answer: B

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